## **MAINTENANCE AGREEMENTS**

## WHAT IS IT?

Our maintenance agreements are mutually made verbal arrangements between Zorn Compressor and our customers for ongoing scheduled maintenance on their compressed air system(s). These are not signed, legally binding contracts, which allows our customers to opt in and opt out whenever they would like, with no added strings attached or fees.

## HOW DOES IT WORK?

Each plan is uniquely customized to your equipment, operating conditions, and the manufacturer's requirements. The amount of maintenance needed and dates of the maintenance being completed are based on your system's operating hours.

## WHAT DOES IT INCLUDE?

- Maintenance & refrigeration service work performed by quality field service technicians that are factory trained & certified, safety certified (OSHA-10 & NFPA-70E), and have long-term industry experience
- A complete inside parts & service support staff for both you and the technicians for scheduling and coordinating parts orders
- A **paperless service department** with automatic email of service order completions & receipts
- Genuine OEM or aftermarket parts available either under warranty or for purchase for all makes & models

- **Safe and eco-friendly disposal** of spent lubricants, refrigerants, & expendable parts
- Access to a thorough lubricant analysis program
- Data logging instrumentation for problem solving situations
- **Discounted rental rates** on electric stationary air compressors, air dryers, and vacuum pumps
- **Discounted hourly rates** for scheduled maintenance
- Local support including 24/7 emergency service 7 days a week, 365 days a year.





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